

TCHP's Response during the COVID-19 Emergency

Dear Friends.

I have said numerous times how humbled I am by the generosity and giving nature of this outstanding community. To that end, I am asking for help to continue to provide free care to the most vulnerable in the community.

As you can imagine, the COVID-19 pandemic is causing those without insurance a heightened level of anxiety and fear. Additionally, the vast majority of our patients work in nonessential industries, and have lost their jobs.

Staying mission-focused is the driving force behind the continued work happening at TCHP. We wanted to update you on a few things happening at the clinic.

- · We are temporarily suspending on-site medical and dental services, but are continuing to provide medication refills for pick up.
- Staff has been working hard on creating new procedures for our incredible volunteer doctors. They will now provide Tele-medicine (phone) appointments for chronic patients.
- The staff has been both working remotely and alternating shifts at the clinic to continue the needed Social Distancing.

Moving forward, we ask a few things from all of you.

- · Continue to practice Social Distancing to limit exposure.
- Be patient with those around you as anxiety levels are a little higher with fear of the unknown.
- Did you know that we can accept medication donations? Unopened and unexpired can be used for our patients!
- Remember the other nonprofits in the community as they need you, too!
- Find joy in the little things! Spread kindness.

Once this crisis is over, we are expecting a large increase in patient visits, medical and dental supplies, medications and operating expenses. We simply do not have the financial resources to handle the expected needs.

We are going to need you. Our patients need you. The community needs you and we all appreciate your dedication and support.

Thank you all so much! Stay healthy!

Kim Lamansky Executive Director